

ManageEngine

| Servaplex

# What Foróige says about ManageEngine IT management solutions and Servaplex.





## Who Are Foróige?

Foróige is the leading youth organisation in Ireland and has been working with young people since 1952. They work with over 50,000 young people aged 10-18 each year through volunteer led Clubs and staff led Youth Projects. Foróige currently operates in 26 counties in Ireland, with more than 400 staff members, 600 Foróige Clubs, 150 Youth Projects, the Big Brother Big Sister mentoring programme, the Foróige Youth Entrepreneurship programme, Youth Citizenship and Youth Leadership programmes.

**Desktop Central is great, it does exactly what we need it to do and has proved to be an absolute essential for us doing our job to help all our staff remotely. The support from Servaplex is great and they are always back to you so quickly, giving us one less thing to worry about!**

**- Jessica Jones - IT Officer**





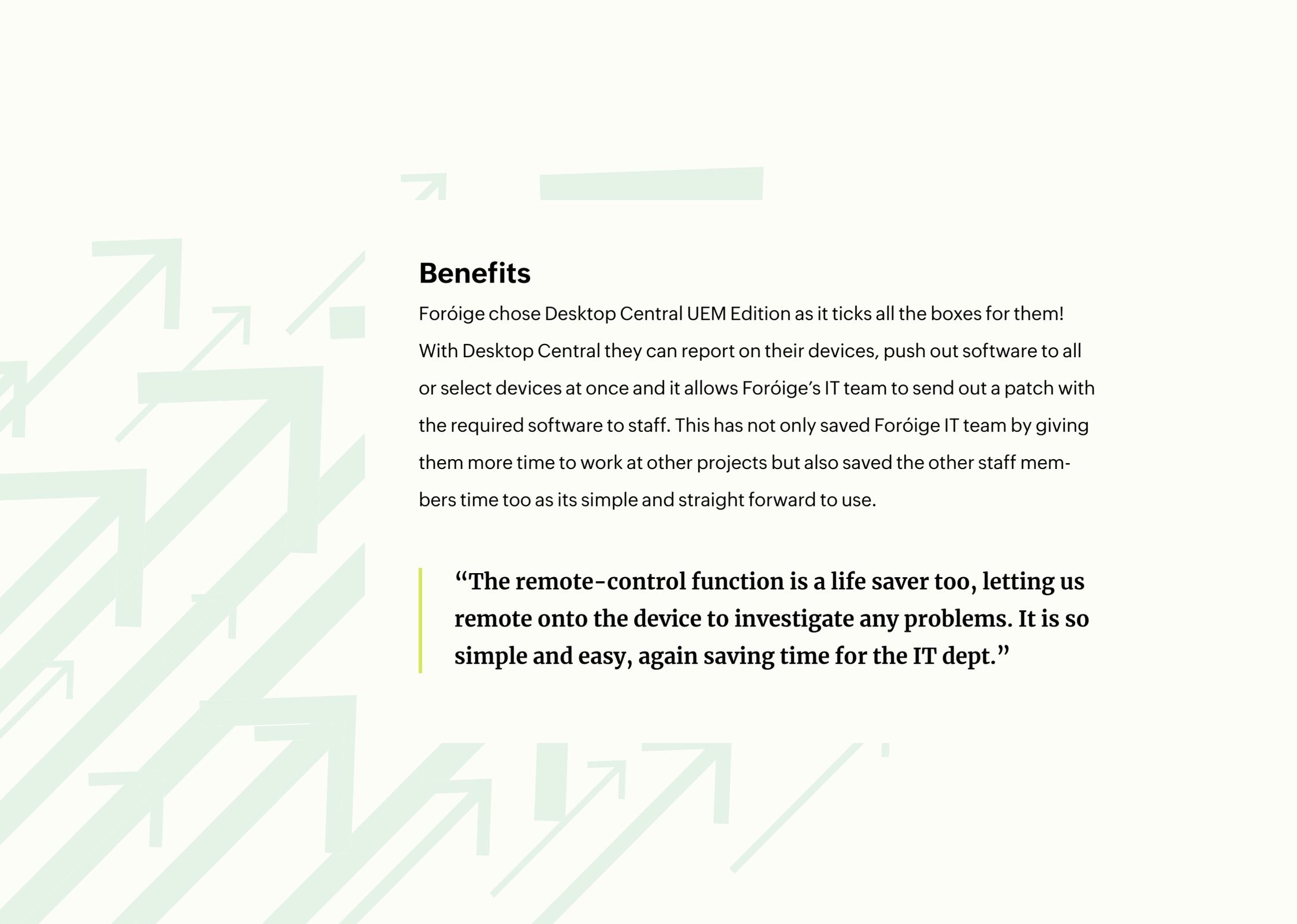
## The Challenge & Utilisation

For Foróige updating and maintaining staff devices, it's near impossible to get the correct information you need from everyone when there are always going to be staff on different types of leave. They needed a solution that would help them create a forecast for the coming year on what staff would need, to upgrade devices and to set aside a budget at the beginning of each year. Foróige also needed to be able to upgrade software on all the devices in a quick simple way without having to manually update each device one at a time. Foróige have been using ManageEngine Desktop Central UEM Edition since 2018 to remote onto staff devices and investigate any issues they may be having.

**“We use it to report on the devices themselves in order to give a life expectancy to the staff to include in yearly budgets and we use it to install software on many devices, either all or a select group at once.”**

With Desktop Central UEM Edition they can report on their devices, push out software to all or select devices at once saving Foróige a huge amount of time installing them one by one.

**“I always find anyone I deal with in Servaplex very helpful and super friendly and they are always back fairly promptly too, so for me that makes building the relationship between us and Servaplex better which is always great to have!”**



## Benefits

Foróige chose Desktop Central UEM Edition as it ticks all the boxes for them! With Desktop Central they can report on their devices, push out software to all or select devices at once and it allows Foróige's IT team to send out a patch with the required software to staff. This has not only saved Foróige IT team by giving them more time to work at other projects but also saved the other staff members time too as its simple and straight forward to use.

**“The remote-control function is a life saver too, letting us remote onto the device to investigate any problems. It is so simple and easy, again saving time for the IT dept.”**



## About Desktop Central

ManageEngine [Desktop Central](#) is a unified endpoint management solution that helps in managing thousands of servers, desktops, and mobile devices from a central location. It automates the complete desktop and mobile device management life cycle, ranging from a simple system configuration to complex software deployment. Used by more than 6,500 customers around the globe, it helps businesses cut costs on IT infrastructure, achieve operational efficiency, improve productivity, and combat network vulnerabilities.



ManageEngine crafts the industry’s broadest suite of IT management software. We have everything you need — more than 90 products and free tools — to manage all of your IT operations, from networks and servers to applications, service desk, Active Directory, security, desktops, and mobile devices.

Since 2001, IT teams like yours have turned to us for affordable, feature-rich software that’s easy to use. You can find our on-premises and cloud solutions powering the IT of over 180,000 companies around the world, including nine of every ten Fortune 100 companies.

As you prepare for the IT management challenges ahead, we’ll lead the way with new solutions, contextual integrations, and other advances that can only come from a company singularly dedicated to its customers. And as a division of Zoho Corporation, we’ll continue pushing for the tight business-IT alignment you’ll need to seize opportunities in the future.



Servaplex is a long standing partner of ManageEngine. Founded in 2003, it is an independent IT software supplier with clients in a wide range of industries including government, education, financial services, construction and manufacturing.

Servaplex supplies, deploy and support a comprehensive range of world class IT Management software solutions for Active Directory, endpoint management, service desk and more. Their services include implementation, support and training.

**“We provide solutions that work for all businesses, regardless of size or budget.”**

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