

ManageEngine® | Servaplex\*

# Medical Council Ireland on ManageEngine's Desktop Central (Cloud) and Servaplex



*“Gerry Cullen our Account Manager has been great working with the Medical Council and ManageEngine to ensure everything went to plan”*

**Colin Cooper**

Head of ICT



## Medical Council

The Medical Council regulates medical doctors in the Republic of Ireland. The Council's purpose is to protect the public by promoting and better ensuring high standards of professional conduct and professional education, training and competence among doctors. There are over 21,000 doctors registered with the Medical Council. The Medical Council is funded by the annual payments of registered doctors – the Council receives no state funds.

*“Servaplex have been fantastic helping us onboard with the new cloud environment of Desktop Central and liaising with the folks in ManageEngine on our behalf.”*

**Colin Cooper**

Head of ICT



Comhairle na nDochtúirí Leighis  
Medical Council



## Utilisation

The Medical Council use a cloud central platform to allow the ICT team to proactively manage the environment across our extended network.

After completing some independent research and evaluating various products available, it became clear they could extend their existing product suite to include remote management of PCs.

## Challenges

With COVID 19 forcing the majority of staff to work from home a major challenge is patching and creating inventories across a wider geographical location. Medical Council staff work from locations all over Ireland and beyond.

*“The main use we have is for patching PC’s and it’s become obvious how long and hard our colleagues are working as the systems show PC’s are whirling away during the early hours.”*

**Colin Cooper**

Head of ICT



## Benefits

Within the Medical Council, many users are not working the traditional 9 to 5 work patterns, so they can now automate the collection of logs and push out important patches.



## About Desktop Central (Cloud)

ManageEngine's holistic unified endpoint management (UEM) solution, Desktop Central, is now available in the cloud. With the Desktop Central cloud model, you can manage and secure all your network endpoints in a simplified process.

Desktop Central Cloud is a complete UEM solution which can help your organization secure and control all your endpoints from the cloud. This Software as a Service (SaaS) model ensures that your desktop and laptop computers, smartphones and tablets are controlled and secured efficiently from a single console.



ManageEngine crafts the industry's broadest suite of IT management software. We have everything you need — more than 90 products and free tools — to manage all of your IT operations, from networks and servers to applications, service desk, Active Directory, security, desktops, and mobile devices.

Since 2001, IT teams like yours have turned to us for affordable, feature-rich software that's easy to use. You can find our on-premises and cloud solutions powering the IT of over 180,000 companies around the world, including nine of every ten Fortune 100 companies.

As you prepare for the IT management challenges ahead, we'll lead the way with new solutions, contextual integrations, and other advances that can only come from a company singularly dedicated to its customers. And as a division of Zoho Corporation, we'll continue pushing for the tight business-IT alignment you'll need to seize opportunities in the future.



Servaplex is a long standing partner of ManageEngine. Founded in 2003, it is an independent IT software supplier with clients in a wide range of industries including government, education, financial services, construction and manufacturing.

Servaplex supplies, deploy and support a comprehensive range of world class IT Management software solutions for Active Directory, endpoint management, service desk and more. Their services include implementation, support and training.

**"We provide solutions that work for all businesses, regardless of size or budget."**

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