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August 07, 2012 09:15 AM Eastern Daylight Time

New Product Advisory: Site24x7 Goes Mobile With Free iPhone App

iPhone Users Gain Tool for Monitoring Web Infrastructure Anywhere, Anytime

- Features push notification functionality to receive instant alerts
- Analyze downtime with in-depth Root Cause Analysis reports
- Free download available at <https://www.site24x7.com/server-monitoring-iphone-app.html>

PLEASANTON, Calif.--(BUSINESS WIRE)--Site24x7, a leading website and web application monitoring service from Zoho Corp., today announced the immediate availability of the Site24x7 app for iPhone. The free app lets users connect to Site24x7 anytime, anywhere and view critical metrics such as availability status, Root Cause Analysis reports, outage reports, SLAs and much more. Users can even opt-in for instant alerts via push notification, ensuring website administrators and developers know immediately when a website or server goes down.

"Site24x7 helps companies ensure website uptime, diagnose usability problems with web pages, troubleshoot any unplanned downtime quickly with instant alerts, and track website trends with intuitive reports," said Gibu K. Mathew, director of product management at Zoho Corp. "The iPhone app frees IT pros from their desktop and laptop computers, enabling them to stay informed and take action on actual and potential issues, wherever they go as long as they have a network connection with their iPhone."

What: The Site24x7 iPhone app provides mobile users with a snapshot view of website and application status while they are out of the office or on the go. Highlights include:

- **Root Cause Analysis reports** – A comprehensive analysis tool includes traceroute, ping, DNS analysis and screenshots of the webpage at the time of the error or outage.
- **Push notification alerts** – Users can register for push notification and receive instant alerts for any performance or downtime issue.
- **Manage configured monitors** – Users can track availability and current status of configured monitors with a few clicks.

Who: Mobile IT professionals who must track website and server status in real time to ensure customers experience optimal availability and performance.

Why: End users have little patience for downtime. When a problem arises, it's vital for IT staff to identify performance issues fast and take corrective action before it affects users. Yet problems arise when they're least expected, and nobody can sit in front of a computer around the clock. The Site24x7 iPhone app is a streamlined, feature-rich version of the full-blown Site24x7 application, and it works just as well on the handset as on the desktop. In turn, network managers and administrators can respond to IT problems in real time, from anywhere, using their iPhones.

When: Available today

Where: Download the free Site24x7 iPhone app at <https://www.site24x7.com/server-monitoring-iphone-app.html>

For more information on Site24x7, please visit <http://www.site24x7.com>, follow the blog at <http://blogs.site24x7.com>, on Facebook at <http://www.facebook.com/Site24x7> and on Twitter at @Site24x7.

Related Site24x7 Resources

- Customer Testimonials: <https://www.site24x7.com/site24x7-testimonials.html>
- User Guide: <http://help.site24x7.com/>
- Facebook: <http://www.facebook.com/Site24x7>

About Site24x7

Site24x7 is a web infrastructure monitoring service that helps to monitor the uptime and performance of websites, online applications

"The iPhone app frees IT pros from their desktop and laptop computers, enabling them to stay informed and take action on actual and potential issues, wherever they go as long as they have a network connection with their iPhone."

and servers. The monitoring is done from 40+ locations across the world, thus giving you a global perspective of the end-user experience. Site24x7 supports monitoring HTTP, HTTPS, SMTP, TCP, IMAP, SSL, Ping, FTP, SFTP, DNS and other internet facing network services. For more information on Site24x7, please visit <http://www.site24x7.com>.

About Zoho Corp.

Zoho Corp. is a privately-held and profitable company that serves the technology needs of millions of SMB and enterprise IT customers worldwide with **ManageEngine**, **WebNMS** and **Zoho**. The company is headquartered in Pleasanton, CA with offices in Austin, New Jersey, Chennai, London, Tokyo and Beijing. For more information, please visit www.zohocorp.com.

Site24x7, Zoho and ManageEngine are registered trademarks and WebNMS is a trademark of Zoho Corp. All other brand names and product names are trademarks or registered trademarks of their respective companies.

Tags: Site24x7, Zoho, ManageEngine, real-time IT, iPhone, Android, mobile, server monitoring, website monitoring, cloud, website analysis, web page analysis, web page performance analyzer, application performance monitoring, performance monitoring, end user experience, cloud monitoring, virtualization, IT management, business service management, user experience monitoring

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