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#1 VoIP Enabler: Risk-free, Quick & Easy Deployment

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[October 11, 2011]

A Berkshire Hathaway Company

ManageEngine Unveils VQManager Distributed Edition

AUSTIN, Texas --(Business Wire)--

[ManageEngine](#), makers of a globally renowned suite of cost effective network, systems, security, and applications management software solutions, today announced a [Distributed Edition](#) of [VQManager](#), the company's VoIP quality monitoring software. The new release incorporates highly-scalable remote probe technologies to support larger, more complex VoIP architectures, enabling larger enterprises to ensure call quality across regional-even global-VoIP deployments. A complete feature list for VQManager Distributed Edition is available at <http://ow.ly/6BtpP>, and a fully functional 30-day trial is available at <http://ow.ly/6Btlk>.

Around the world, enterprise investment in VoIP is growing again. While the upside to relying on VoIP technology is significant (lower cost, greater control, greater flexibility), the downside for large organizations is the potential complexity of the infrastructure and the management challenge that it creates, particularly in the area of quality of service. While many VoIP component vendors provide some monitoring and management tools, many of these tools are not up to the task of monitoring and managing complex, heterogeneous networks and ensuring high call quality across a large distributed VoIP environment.

"We have designed the distributed edition of VQManager using specifications culled from mid-sized and large enterprises that have expressed a need for better tools to monitor VoIP quality across geographical locations," said Sridhar Iyengar, vice president, product management at ManageEngine ([News - Alert](#)). "The distributed edition of VQManager uses remote network probes that interact with the central server to keep administrators apprised of network conditions and call quality throughout the infrastructure. This makes it much easier to monitor and maintain VoIP services in larger, distributed environments. It's a simple, elegant and cost-effective way to ensure call quality and network health."

"We use VQManager to troubleshoot complete acceptance testing after very sophisticated VoIP deployments," said Adam Menne, business development manager, Sage Innovations. "This tool is invaluable to

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Sage Innovations due to its graphical user interface and highly adaptable features."

Real-Time, Web-Based Monitoring

VQManager is web-based, real-time VoIP quality monitoring software that can interact with any VoIP equipment that supports SIP, H.323, Cisco ([News - Alert](#)) SCCP (Skinny) or RTP/RTCP. It aids in troubleshooting VoIP calls for failures and quality deterioration. When VQManager detects a performance threshold violation, it generates an alarm and notifies VoIP system administrators, who can use the software to identify and isolate the root cause of the problem. More than 25 comprehensive built-in and customizable reports help in analyzing and optimizing the VoIP infrastructure.

The flexible central server and remote probe architecture enables VQManager to monitor thousands of calls located cross geographically-distributed sites. The central server provides a consolidated view of the data from all sites; it also enables administrators to view data segregated on a site-by-site basis. Reports and alarms can be generated by each site. The site filter provided in the central server web console offers a bird's-eye view of the VoIP infrastructure within a particular site. Historical reports can also be generated by using the date filter to select a specific timeframe, making further quality trend analysis possible. A complete list of VQManager features may be found at <http://ow.ly/6BtpP>.

Pricing and Availability

A fully functional 30-day trial of ManageEngine VQManager Distributed Edition is now available for download at <http://ow.ly/6Btik>. Complete pricing information is available at the ManageEngine online store at <http://ow.ly/6Btsm>.

For more information on ManageEngine, please visit www.manageengine.com; follow the company blog at <http://blogs.manageengine.com>, on Facebook ([News - Alert](#)) at <http://www.facebook.com/ManageEngine> and on Twitter ([News - Alert](#)) at @ManageEngine.








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About ManageEngine




[ManageEngine](#) is the leading provider of cost-effective enterprise IT management software and the only one making the 90-10 promise - to provide 90 percent of the capabilities offered by the Big 4 at just 10 percent of the price. The ManageEngine suite offers enterprise IT management solutions including [Network Management](#), [HelpDesk](#), [ITIL](#), [Bandwidth Monitoring](#), [Application Management](#), [Desktop Management](#), [Security Management](#), [Password Management](#), [Active Directory reporting](#), and a [Managed Services \(MSP\) platform](#). ManageEngine products are easy to install, setup and use, and offer extensive support, consultation and training. More than 50,000 organizations in 200 countries, from different verticals, industries and sizes use ManageEngine to take care of their IT management needs cost effectively. ManageEngine is a division of ZOH Corporation. For more information on ManageEngine, please visit www.manageengine.com.

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