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"The 2010 Editors' Best Awards -- presented in conjunction with our 2010 Community Choice Awards -- are a recognition of our editors', contributors', and authors' favorite products of the year," said Jason Bovberg, senior editor at Windows IT Pro. "Our editorial experts' annual tradition of selecting winners based on a product's strategic importance to market, its competitive advantages, and its value to the customer is particularly significant to the Windows IT Pro and SQL Server Magazine communities this year, as we call out exceptional products in an economically tight and highly competitive market." ManageEngine Applications Manager provides in-depth monitoring of applications and the components that support those applications, such as application servers, databases, servers, web transactions, virtual systems, cloud resources and more.

Ensure your windows infrastructure performs well and your applications respond well to user requests. Get a single, integrated console to manage your heterogeneous data center -- including physical, virtual and cloud resources. Ease troubleshooting and consolidate application monitoring and troubleshooting by monitoring across Microsoft Exchange, SQL Server, Active Directory, .NET, and custom windows applications. Brings a business-centric view to IT Resources. Understand how IT impacts the business. Measure performance from the perspective of your end users by means of synthetic transactions. Makes your IT team more productive.

"We're very pleased to have earned the recognition of Windows IT Pro," said Gibu Kurian, product manager, ManageEngine. "We have been in the business of solving IT problems and our entire suite of IT Management solutions has been used extensively by our customers. As part of that complete suite, ManageEngine Applications Manager takes the complex nature out of server and applications monitoring, making it easy for the customer to take control. This award motivates us to keep listening to our customers and innovating for the future. The community rating was a plus to showcase our commitment

DEMARCATION POINT Ingate's Steve Johnson talks to Erik Linask about the role session border controller plays as the demarcation point at

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#### SIP TRUNKING eNEWSLETTER

Register now for the SIP Trunking eNewsletter

#### SIP TRUNKING PODCASTS

\*NEWGetting the Most Out of Your SIP Trunks: Ingate's Steve Johnson and TMC's Erik Linask discuss how best practices forgetting the most out of SIP Trunking services and common pitfalls to avoid.

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# Management Call Monitoring

Call Recording

- Cloud Based Predictive
- Dialer
- Cloud Recording

Contact Center

- Outsourcing

  Contact Center
- Software
- Coordinated Care Management
- Customer Service Software
- ► ERP Software
- Hosted Call Center
- Hosted Contact Center
- Hosted Predictive Dialer
- ▶ IVR
- IVR System
- Knowledge Management
- Knowledge Management Software
- Lead Management Software
- Predictive Dialer
- Performance Management and Coaching
- Sales Software
- Social Communications
- Spanish Language Contact Center Solutions
- Speech Analytics
- Speech Recognition and Text to Speech
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- Virtual Call Center
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- Cloud Hosting
- Cloud Storage
- Data Center Network
- Data Center Power
- Enterprise Password Management
- Environmental
- Monitoring
- Ethernet Extender
- Infrastructure as a Service

Share

- Load Balancer
- Managed Networks
- ▶ NEBS

to our user base." The complete review can be found at http://www.windowsitpro.com/article/review/2010-Windows-IT-Pro-Editors-Best-and-Community-Choice-Awards/6.aspx.

Availability and PricingManageEngine Applications Manager is available as a downloadable file for Windows and Linux. A 30-day fully functional trial edition is freely available from the website. A 30-day fully functional trial of ManageEngine Applications Manager is available for download. Pricing starts at \$795 for the Professional Edition Pricing starts at \$795 for the Professional Edition.

For more information, please visit the product web page at www.manageengine.com/apm.

About Windows IT ProWindows IT Pro is the leading and largest independent voice in Windows IT, with more than 2.5 million visits per month, and consists of a multitude of print and online channels. In addition to the flagship Windows IT Pro magazine, our technology network includes SQL Server Magazine, SharePointPro Connections and DevProConnections. Other online channels include blogs, forums, podcasts, RSS feeds, webinars, virtual events, white papers, newsletters, classes and more. IT professionals get objective, "direct from the trenches" information about Microsoft's latest Windows-based solutions and gain essential insight for keeping business-critical Microsoft applications up and running. For more information, visit www.windowsitpro.com.

About ManageEngineManageEngine is the leader in low-cost enterprise IT management software. The ManageEngine suite offers enterprise IT management solutions including Network Management, HelpDesk & ITIL, Bandwidth Monitoring, Application Management, Desktop Management, Security Management, Password Management, Active Directory reporting, and a Managed Services platform. ManageEngine products are easy to install, setup and use and offer extensive support, consultation, and training. More than 40,000 organizations from different verticals, industries, and sizes use ManageEngine to take care of their IT management needs cost effectively. ManageEngine is a division of ZOHO Corporation. For more information, please visit www.manageengine.com.

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- Speaking with Avaya's Alan Klein
- Speaking with BandTel's Joel Maloff
- Previewing Ingate's SIP Trunking Seminars at ITEXPO

### SIP TRUNKING WEBINARS

- Coming of Age: SIP Trunking for Secure Enterprise Deployments Ingate + Dialogic Archived Webinar
- Secure SIP Trunking: What You Need to Know Archived Webinar

#### SIP TRUNKING BLOG

- The Next Step in Enterprise VoIP Steven Johnson President, Ingate Systems.
- SIP and Serve by a Foodie David Byrd Broadvox

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#### SIP TRUNKING REAL-TIME ALERTS

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## ASK THE SIP TRUNK EXPERT

- The ROI of SIP Trunking
- Addressing Interoperability and SIP Trunks

#### SIP Trunk Solutions for Service Providers

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- new Practicing Safe SIP
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# SIParator

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- SIP TRUNKING CASE STUDIES
  Discover Leisure Connects
- Remote Users to its IP-PBX
- Management â€" Hosted VoIP Solutions for Enterprises
- It's "Money in the Bank" for Sterling National Ingate's SIP Trunking Solution Reduces Telephony Costs by 66%

# SIP TRUNKING DATASHEETS

- Ingate Firewall 1190
- Ingate Firewall 1500/1550/1650
- Ingate Firewall 1900

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#### Network Acceleration

# Network Access

- Network Diagramming
- Next Gen Network Solutions
- Power Protection
- Projector Lamp
- Unified Performance Management
- WAN Optimization as a
- Service

# **IP** Communications

- #1 VoIP Enabler: Riskfree, Quick & Easy Deployment
- ▶ 911 Services
- Business VolP
- Business VoIP Service
- Carrier Ethernet
- Cheap International Calls
- Cloud Based Predictive Dialer
- Cloud Communications
- -----
- Cloud Telephony
- Collaboration Software
- Communications Provider
- ▶e911
- E911 Hosted Solutions
- ▶ Enterprise Fax over IP
- Enterprise Mobility
- Enterprise SBC
- HD Voice
- Hosted Softswitch
- ▶ Fax
- Fax Over IP
- ▶ FoIP
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- Hosted Softswitch
- Hosted VolP
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- IP Communications
- ▶ IP Fax

► IP Media Server

- IP Multimedia Phone
- ▶ IP Phone Maker
- ▶ IP Phone Systems
- ▶ IP Phones
- . . .
- IP Softswitch
- Least Cost Routing
- Master Agent
- Metro Ethernet
- Small Business VolP
- SMB VoIP
- Softswitch
- -----
- Software Licensing
- Telecom Expense Management
- Video Quality
- Virtual Office
- Virtual PBX
- Virtual Tap

#### Voice Peering

Voice Management

# VoIP Call Recording

von oan recording

- VoIP Equipment
- VoIP Gateways
- VoIP Management
- VoIP Phones
- VoIP Solutions
- VoIP Switch

Wholesale VolP

Zetafax

#### Wireless

Broadband Solutions

 Communication Test Equipment

#### Mobile Banking

Embedded Multi-core

# Mobile

Communications

 Mobile Device Management

# Mobile Unified

Communications

- Mobile Video
- Mobile VolP

#### Text Messaging

Wireless Management

### Wireless Expense

Management

### Financial

Budgeting Software

### Robotics

Consumer Robotics

Healthcare Robotics

Industrial Robotics

# Military Robotics

Green

Green Builders

- Renewable Energy
- Solar Power
- Wind Power

### **Business Video**

 Online Video Platform Solutions

Video Content

Management Systems

# Satellite

Satellite Optimization



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